

from Patty Webster to All Participants:

Welcome everyone!! Excited to get started, in just a few minutes!

from Naomi Fedna to All Participants:

<https://www.surveymonkey.com/r/C9VNHVY>

from RuthAnn Craven (MedAllies) to All Participants:

New York - healthcare - 5 years

from Bob to All Participants:

Peoria, IL Healthcare 10 years

from Kathy Manders to All Participants:

Tallahassee, Florida-Healthcare & want to extend to community

from Valerie Lehman to All Participants:

Anne Arundel Medical Center. Focus is on employees and community through events hosted by our employees. 3 years

from Carla Baum to All Participants:

Brand new to TCP and learning with each webinar.

from Janet Gottler to All Participants:

Boston, MA past year at senior community

from Juli Chikaraishi to All Participants:

Buffalo, NY. Working with healthcare providers, lower income communities, seniors. We've been doing this for 3 years

from Jamie Buller to All Participants:

Jamie, Honoring Choices FL, 5 years; all sites

from mary lou to All Participants:

Vidant Health System - in Eastern North Carolina

from Laurie Miller to All Participants:

Dallas Area Gerontological Society and Conversation Ready NTX. About 3.5 years

from Jo Carnevale to All Participants:

Jo Carnevale - Columbus, Ohio - retired RN case manager - still an interested observer at this time

from Jen Schwalm to All Participants:

Bend, OR - work in hospice & palliative care - 16 months sharing the conversation project

from beth kljajic to All Participants:

Chicago, 9 years, insurance industry

from Kathy Ahern Gould to All Participants:

Its Kathy Ahern Gould in Boston - working as a nursing clinical instructor and adjunct faculty at BC - faculty leader of IHI open school and frequent lectured for The conversation Project

from Barbara Coats to All Participants:

Barbara Coats - 2-3 years. Working with medical society on POLST usage. Wichita KS

from Michele Sanderson to All Participants:

Butte, Montana. Healthcare, 1 year

from Kat Laws to All Participants:

Northern CO 2 years community based non-profit, also working within healthcare systems and with faith communities.

from Vivian to All Participants:

Conversations of a Lifetime 5 yrs

from Julie Reinertsen to All Participants:

Galesburg IL--OSF Healthcare--palliative care--6yrs

from Mona Cattan to All Participants:

East Region US - EOL coach to Active duty/retired military and dependents, 8 months

from Patti Pollina to All Participants:

Patti Pollina APRN 16 years hospice and palliative care, now 2 years with Healthinsight. Las Vegas, NV

from Joan Lane to All Participants:

Joan Lane, Project Coordinator at a FQHC in CT, working with advancednursing students and with the FQHC's providers

from clare oleary to All Participants:

Kia ora from nz - facilitating a national campaign on ACP and death and dying - new project in health quality. Ex hospice :)

from sarah ascher to All Participants:

Tucson, AZ- Sarah Ascher- Sr Director AZ End of Life Care Partnership

from M. Jane to All Participants:

M. Jane 10 years in my own private practice doing ACP with the public and the healthcare community.

from Michelle to All Participants:

Peoria, IL Healthcare-3 years

from Debbie to All Participants:

faith based work and hospice for 10 years

from Chris Mar to All Participants:

New - HR in a health insurance company

from Stephanie to All Participants:

Cincinnati, Ohio Conversations of a Lifetime program at Hospice of Cincinnati We work in Healthcare and general community and have been doing this for about 5 years

from Kathy Rivers to All Participants:

Millersville MD - Care coordination for youth with Medicaid-funded waiver programs for complex chronic illness, intellectual/developmental disabilities. Just starting to train out Coordinators as part of health care transition approach (turning 18, moving to adult medicine by age 22)

from Tanya to All Participants:

Maui - 6 months, Hospice Liaison: general- healthcare, community and faith based in the process of establishing a speakers bureau on island as a extension of Kokua Mau

from Deb Gogniat to All Participants:

York, Pa - Your Life Your Wishes Community Task Force - has held 75 educational events reaching over 2,200 adults since 2014.

from Patty Webster to All Participants:

Such wonderful reach, Deb!

from Patty Webster to All Participants:

Kathy, it will be great to hear more about your work with youth/young adults!

from rosemary lloyd to All Participants:

Hiring an ACP staff person (or 3) really demonstrates your system's commitment to supporting people to complete ACP documents!

from rosemary lloyd to All Participants:

The arts can be a wonderful way to reach people in a welcoming, non-medical forum

from Carla Baum to All Participants:

What is the population of your market?

from Kathy Rivers to All Participants:

We just started - will keep you posted. Here to learn!

from Kathy Ahern Gould to All Participants:

Love that form - could you share?

from rosemary lloyd to All Participants:

Kathy Rivers, we are all learning together!

from Patty Webster to All Participants:

We'll also make sure slides are sent to all post-call!

from rosemary lloyd to All Participants:

Really interested: how many of you are using the Hello Game?

from Jamie Buller to All Participants:

we are using it in NE FL

from Deb Gogniat to All Participants:

WellSpan Health in York County is using it in the workplace.

from Patty Webster to All Participants:

What other questions do folks have for Jackie?

from rosemary lloyd to All Participants:

we are hearing that it can work well in congregations, Kendra.

from Laurie Miller to All Participants:

"Go Wish" is also a good online game that someone can do by themselves.

from hiliarie Hauptman to All Participants:

Very impressive! Thanks for sharing the diversity of activities and how you have shown leadership the success of your efforts.

from rosemary lloyd to All Participants:

Yes, we will provide slides in follow up email!

from hiliarie Hauptman to All Participants:

I too have had great success with the Go Wish Game. And it is translated into multiple languages with some variation due to cultural values.

from rosemary lloyd to All Participants:

Having tools available in multiple languages is one way to insure being able to reach diverse populations

from Jennette Golder to All Participants:

Thank you for this great information. Really looking forward to sharing with our committee.

from Kat Laws to All Participants:

Is anyone putting focus towards the Homeless population?

from rosemary lloyd to All Participants:

Connecting in a culturally respectful manner is a key Conversation Ready principle

from rosemary lloyd to All Participants:

In Colorado where they have been doing this work in the Boulder

from Valerie Lehman to All Participants:

Last fiscal year, our big focus was on having community events, and our metrics were counting # of events and # of participants. We encountered a lot of interest, but the follow-up questions always seemed to be, ...now what? So now, we've pulled together an ACP Committee to focus on health system processes for talking to patients about ADs and documenting them.

from hilarie Hauptman to All Participants:

Last week at a family camp, I took the risk and put on a workshop, Speaking about Dying...we had some 20 folks ages 20 - 80 get quite engaged with deep sharing...used the Go Wish cards as a way to introduce themselves/an important value. A colleague and I recently put on a workshop with grandparents raising grandchildren and we used The Conversation Project as our last exercise, pairing up and answering at least one question together, high energy and then they were glad to take the starter kit home. Lastly, two friends and I all ACP Facilitators put on a Sunday Brunch 3 hour workshop with 10 folks...very intimate, food was great and made good movement forward with end of life planning.

from rosemary lloyd to All Participants:

Kendra, we will be so interested in tracking your work with the Homeless to strengthen their voices and protect their choices through Advance Directives.

from rosemary lloyd to All Participants:

conversationreadyntx

from rosemary lloyd to All Participants:

Thanks for examples Hilarie. We will share this chat with all callers

from rosemary lloyd to All Participants:

so people can have notes on these ideas

from Micki Jackson to All Participants:

Leading up to NHDD 2018, we had a community "intergenerational conversation" with speakers telling a "story" from each decade from 20s through 90s -- each speaker had 7 minutes. To encourage young people to attend, we offered FIVE \$1500 scholarships as door prizes. The meeting room was over capacity. College students were approx 65% of the attendees! Since then, students are volunteering in ACP activities in unprecedented #s in our community.

from rosemary lloyd to All Participants:

What a great project, Micki! Where did the \$ come from?

from Micki Jackson to All Participants:

Private donors. Disbursed through Chuckanut Health Foundation.

from rosemary lloyd to All Participants:

thanks! well done

from Micki Jackson to All Participants:

Chuckanut

from rosemary lloyd to All Participants:

Bye all!

from Kathy Rivers to All Participants:

thank you!

from Jo Carnevale to All Participants:

thanx

from Patti Pollina to All Participants:

thank you

from Michele Sanderson to All Participants:

Thank you!

from Patty Webster to All Participants:

any further ideas for our next calls: pwebster@ihi.org (email Patty!)