The Conversation Project Community Call Chat February 15, 2023

12:01:28 From Patty Webster To Everyone:

Hello and welcome all!!

12:01:57 From Patty Webster To Everyone:

We'll use chat heavily today:)

12:02:28 From Lisa Simmons-Fields To Everyone:

Lisa Simmons-Fields

12:02:34 From Sarah Garbin To Everyone:

Sarah Garbin

12:02:37 From Scott Brown To Everyone:

Scott Brown, President and CEO of A D Vault, Inc. Dallas, Texas

12:02:38 From Eve Gardner To Everyone:

Horizon Planning, WellSpan Health, South Central PA

12:02:38 From Nichole Aldrich To Everyone:

Nichole Aldrich - Erie County Medical Center in Buffalo, NY

12:02:40 From Charlotte Friend To Everyone:

Charlotte, Law Firm doing Elder Law in Texas!

12:02:41 From Patty Webster To Everyone:

Patty Webster, TCP, Abu Dhabi, UAE

12:02:42 From Ronnie Genser To Everyone:

Ronnie Genser, Bereavement Navigators, Sandy Springs, GA

12:02:42 From ADaly To Everyone:

Amy Daly, IPRO

12:02:43 From Carol To Everyone:

Carol Bush, RN - ICT Palliative Care Coalition - Wichita, KS

12:02:44 From Embracing Mortality To Everyone:

Mitzi Savage - Embracing Mortality - Oklahoma

12:02:44 From Lindsey Boldrin - ACP Facilitator, PeaceHealth To Everyone:

Hi all, Lindsey Boldrin, Bellingham, Washington, PeaceHealth Medical Group

12:02:46 From Erica Downing To Everyone:

Erica Downing, Fort Wayne Indiana, Parkview Health

12:02:47 From BCHIP -Colleen Campbell To Everyone:

Colleen Campbell, BCHIP Bucks County Health Improvement Partnership Bucks County, PA

12:02:47 From Kristen K To Everyone:

Kristen, Richmond, IN. Reid Health Hospice

12:02:47 From Deirdre Mylod (she, her) To Everyone:

Deirdre Mylod - Honoring Choices Indiana North Central - from South Bend Indiana

12:02:47 From Amy Staniforth- ADRC of Brown County To Everyone:

Amy Staniforth, Green Bay Wisconsin, ADRC of Brown County

12:02:47 From Nicole Casiano To Everyone:

Nicole Casiano-Inspira Health Vineland New Jersey

12:02:48 From Carolyn Kazdan To Everyone:

Carolyn Kazdan, IPRO

12:02:48 From Tina S To Everyone:

Tina Shibue, San Francisco Palliative Care Work Group

12:02:48 From Parini Tolat To Everyone:

Parini Tolat, ACP Coordinator at UW Health in Madison, WI

12:02:48 From Patsy Klein - CCS To Everyone:

Good Morning from Patsy Klein at Catholic Community Services in Tucson, Arizona

12:02:49 From Chris Brinneman (she/her) To Everyone:

Chris Brinneman, Parkview Health, Fort Wayne, IN

12:02:50 From Cyndy Searfoss To Everyone:

Cyndy Searfoss/Honoring Choices Indiana – North Central/South Bend, IN

12:02:50 From Bob Laskowski To Everyone:

Bob Laskowski Healthy Aging MV Martha's Vineyard MA

12:02:50 From Crystal Gwizdala (she/her) To Everyone:

Hi! My name is Crystal Gwizdala, and I am with Yale School of Medicine in Patient Priorities Care.

I'm in Michigan right now!

12:02:51 From Rhonda Basner To Everyone:

Rhonda Basner - Funeral Consumer Alliance of GA Gainesville, Gaa

12:02:52 From Sarah Garbin To Everyone:

Hospice and Palliative Care Buffalo NY

12:02:52 From Eric Nelson To Everyone:

Eric Nelson - Marietta GA

12:02:53 From Eleanor Tanno To Everyone:

Eleanor Tanno, MD in Maryland

12:02:53 From Sibyl Yau To Everyone:

Good Morning, I'm from Skokie IL. I'm the Vice Chair for the Board of Health in Skokie

12:02:54 From Jessica Esterson To Everyone:

Jessica Esterson, Yale School of Medicine, Patient Priorities Care-New Haven, CT

12:02:55 From Gruszkos, Rebecca A. To Everyone:

Rebecca Gruszkos, VA: Bon Secours Mercy Health

12:02:56 From M. Elaine Peck To Everyone:

M. Elaine Peck Putnam County Hospice and Palliative Care Association - Greencastle Indiana

12:02:56 From Elizabeth Coplan To Everyone:

Elizabeth Coplan, Grief Dialogues, based in Seattle but currently living in Costa Rica!

12:02:56 From RuthAnn Craven, HANYS To Everyone:

RuthAnn Craven, HANYS in Rensselaer, NY

12:02:58 From Charlene Berke To Everyone:

Charlene Berke, Yankton, South Dakota

12:03:01 From Ilysse Rimalovski To Everyone:

Hi. I'm Ilysse Rimalovski in Maplewood, NJ from ThriveWell.

12:03:02 From karen pusateri To Everyone:

Karen Pusateri, Hospice & Palliative Care Buffalo in Buffalo, NY

12:03:03 From Lisa Simmons-Fields To Everyone:

Lisa - Trinity Health - System Office Located in MI but work with national teams

12:03:05 From Michele To Everyone:

Michele, Health care partners

12:03:07 From Danielle Grando To Everyone:

Danielle Grando, Tower Health, Reading, PA

12:03:08 From Laurie Sitko To Everyone:

Laurie Sitko- Geisinger ,Danville PA

12:03:08 From Laura Otolski To Everyone:

Laura Otolski, Evanston, IL Just a curious person

12:03:10 From Debbie Dey To Everyone:

Debbie, Annapolis MD.

12:03:31 From Michael Kinsey; Parkview Health To Everyone:

Michael Kinsey - Fort Wayne, IN - Parkview Health

12:05:02 From Sally Kaplan To Everyone:

Sally Kaplan - New York City - What Matters: Caring Conversations About End of Life / Shomer Collective

12:06:19 From Eve Gardner To Everyone:

Partnering with community coalitions to host Movie nights. Hosting a "Friends and Family" event and invite our fellow staff members to learn about advance care planning.

12:06:34 From Sibyl Yau To Everyone:

I'm planning to give a talk at our local library for NHDD.

12:06:56 From Kate DeBartolo (she/her) To Everyone:

Eve - this may be helpful for your event - https://theconversationproject.org/wp-content/uploads/2019/04/When-the-lights-go-up.pdf

12:07:13 From Eve Gardner To Everyone:

Roberta Geidner, Manager, Horizon Planning, WellSpan Health, Pa. Candace Robinson, WellSpan Health, Horizon Planning Coordinator

12:07:15 From Molly Garnett To Everyone:

Western NC community hospital - Our theme is "Making Your Healthcare Decisions Clear" and we will have a table in the cafeteria for staff.

12:07:46 From Kate DeBartolo (she/her) To Everyone:

Love that, Molly. We've learned that "conversations clarify" is a concept/messaging that resonates well

12:07:47 From Edward Holland To Everyone:

MN Conference of the United Methodist Church Health Ministries Team.

12:08:01 From Kristen K To Everyone:

Setting up a booth at our hospital in the main concourse, promote patrons to fill out Advance Directives. Talk quarterly at events about Advance Directives.

12:08:13 From Krissy Cronin To Everyone:

https://theconversationproject.org/

12:09:46 From Nichole Aldrich To Everyone:

ECMC palliative care dept. is partnering with employee health and our insurance carrier on a campaign to have health care proxy documented in employee's chart

12:09:56 From Molly Garnett To Everyone:

Reacted to "Love that, Molly. We..." with 👍

12:10:04 From Kate DeBartolo (she/her) To Everyone:

Love that connection with the insurance carrier

12:10:08 From Edward Holland To Everyone:

Emailing NHDD information to all UM Churches, Clergy & Faith Community Nurses in MN.

12:10:15 From Carol To Everyone:

Our #ICTPalliativeCareCoalition here in the south-central Kansas community of Wichita is collaborating on leveraging awareness of NHDD via our social networks, with community partners & our @ICTPalliativeCareCoalition facebook page

12:10:47 From Kate DeBartolo (she/her) To Everyone:

@Edward Holland - this page may have some helpful pieces/sermons/language for you https://theconversationproject.org/faith

12:10:55 From Carol To Everyone:

Love love love the toolkits!!! A huge value to busy coalition members!!!

12:11:40 From Amy Staniforth- ADRC of Brown County To Everyone:

We are part of a local Advance Care Planning Partnership with local health systems and a hospice organization, we offer a monthly educational group session on Advance Directives for Healthcare. For NHDD we will offer this monthly group session as well as one-one-one appointments to complete the documents from start to finish. We have also been part of a state wide coalition that is using the slogan "Your Voice, Your Choice: Who will speak for you if you can't"

12:11:52 From Edward Holland To Everyone:

Thanks. Got it.

12:14:22 From Kate DeBartolo (she/her) To Everyone:

Love that distinction, Nathan. Not being ethics issues but communications issues

12:14:51 From Emily Furseth To Everyone:

@Kate DeBartolo, yes!

12:15:30 From Carol To Everyone:

Yesss @Kate and @Nathan

12:17:31 From Kristen K To Everyone:

We still had a physician (last year) think we were trying to "end lives" by talking about Advance Directives (HDD)

12:18:42 From Scott Brown To Everyone:

A|D Vault will be celebrating NHDD by making some exciting announcements to mark the 10th anniversary of our free consumer-facing ACP platform MyDirectives! Some of our healthcare payer and provider partners will also be making coordinated announcements on the expansion of their digital ACP programs using our solutions. Growth and normalization of ACP over the past 15 years has been astounding!

12:19:07 From RuthAnn Craven, HANYS To Everyone:

Reacted to "A|D Vault will be ce..." with 🦫

12:20:02 From Jessica Esterson To Everyone:

engaging on social media to make new connections and share our Patient Priorities Care tools for decision making

12:21:08 From Rhonda Basner To Everyone:

A 'death over dinner' with neighbors.

12:21:08 From Charlotte Friend To Everyone:

Going around our law office that writes advance directives for clients, and asking all the paralegals if they've made their decisions--- for a TikTok video

12:21:08 From Kristen K To Everyone:

also show being mortal video later in the year and discuss with those who come.

12:21:08 From Patsy Klein - CCS To Everyone:

Provide employees at CCS and Diocese of Tucson 5 Wishes forms and general information.

12:21:08 From Debbie Dey To Everyone:

'coffee and conversation'--safe space for pts and staff to stop by, get the info/forms and ask questions w/care team onsite.

12:21:08 From ADaly To Everyone:

LAN event to get message out about NHDD

12:21:09 From BCHIP -Colleen Campbell To Everyone:

On site at two colleges in allied health classes - hosting 30 second conversation starters - using social media blast - need help engaging our hospital employees/HR

12:21:09 From Carolyn Kazdan To Everyone:

We are featuring Patty in a wonderful 30 minute webinar with Dr. Deidre Myelod. https://bit.ly/CCNHLANEvent_March23

12:21:09 From Molly Garnett To Everyone:

We like to have a theme-related giveaway at our hospital's NHDD event. For "Make Your Wishes Clear" (or your great suggestion of "Conversations Clarify" we will give away a small clear bud vase, probably with a flower. We also have several notaries and witnesses available, as our state requires both.

12:21:09 From Mason Jenkins To Everyone:

Community education events with practitioners

12:21:09 From Christina White To Everyone:

I am just getting started so that is why I am here.

12:21:09 From Lisa Simmons-Fields To Everyone:

Marketing, using screen savers, national messaging, booths, connecting with Community Health and Well-Being, Education modules under Live Your Whole Life, National Advocacy

12:21:10 From Chris Brinneman (she/her) To Everyone:

Health system - coworker-facing event where they are do one of 3 things _ either bring AD to be reviewed, schedule a conversation or start our WiserCare online digital ACP platform experience 12:21:10 From Deborah Strickland To Everyone:

Participation in a hospital Health Fair, 4/15; coordinate a gathering with a friend's group to discuss ACP; speak at a community group dinner, assist with completion of AD 4/18

12:21:11 From Carol To Everyone:

Our ICTPalliativeCare Coalition will be using the toolkits to leverage awareness via our FB page, then members leveraging individually. (our first community wide project)

12:21:11 From Charlene Berke To Everyone:

Sharing in our (SD Palliative Care Network) newsletter the resources for NHDD.

12:21:11 From M. Elaine Peck To Everyone:

street banner, proclamation, tables at hospital, press releases, social media posts, empower board members, email to churches, radio ads, local media ads, presentations

12:21:11 From Gruszkos, Rebecca A. To Everyone:

start with messaging through health system patient portal in advance of NHDD 12:21:12 From amanda fierro To Everyone:

we are hoping to do a panel type event with a doctor, lawyer & clergy type person with lots of handouts

12:21:13 From Michele To Everyone:

company wide 'ask' to discuss advance directives with every outreach as well as asking them if they have completed ADs.

12:21:14 From Julie Resendes To Everyone:

Julie Resendes, MS, RN, CNE.. DNP grad student focusing on EOL, nurse knowledge/confidence with AD teaching, and AD completion rates.

12:21:16 From Tina S To Everyone:

We're hosting a press conference in San Francisco with city officials to emphasize the importance of ACP along with culturally attuned ACP workshops in several communities: African-American, Chinese, Latinx, and LGBTQ+

12:21:17 From carla.sutter To Everyone:

Carla Sutter Arizona Healthcare Directive Registry. Working collaboratively with the End of Life Care Partnership (EOLCP) for NHDD day activities in Southern AZ. We are also hosting our annual 5 day 5 webinar series on advance care planning activities.

12:21:17 From HOPE Dementia Support Groups To Everyone:

Community Education event

12:21:18 From Lindsey Boldrin - ACP Facilitator, PeaceHealth To Everyone:

Tabling at hospital/clinics, LinkedIn blitz for ACP presentations, writing a press release about NHDD completing Advance Directives and circulating it to local media! Also posting my ACP presentations/events on all free local event calendars!

12:21:28 From Danielle Grando To Everyone:

using the banner of our intranet to encourage all employees to support our patients by having the conversation with their own family members to gain confidence. also looking for something else to do in our ambulatory settings

12:21:34 From Bob Laskowski To Everyone:

Planning OpED in local papers, distribution of brochures, working with our Advance Care Coaltion, local TV show appearan

12:22:07 From Kate DeBartolo (she/her) To Everyone:

@bchip-Colleen - i love the idea of social media/college classes.

12:22:15 From Molly Garnett To Everyone:

Reacted to "We still had a physi..." with 😯

12:23:06 From stefanie elkins To Everyone:

Last year collaborated with grief dialogues. :) this year still figuring out myl collaboration.

Definitely want to host a Death over drafts Still thinking about

12:23:23 From Nichole Aldrich To Everyone:

Reacted to "We're hosting a pres..." with



12:23:36 From stefanie elkins To Everyone:

Love the wording around clarificating around acp

12:23:49 From Kate DeBartolo (she/her) To Everyone:

I'd love if people can share their social media handles so we can be sure to follow you from TCP or NHDD accounts

12:25:04 From karen pusateri To Everyone:

social media posts, website banner, looking to get more creative this year!

12:25:07 From Jessica Esterson To Everyone:

great idea Kate thank you. we're @PtPriorities

12:29:31 From Kate DeBartolo (she/her) To Everyone:

Love that "seen/heard/understand" framing

12:29:45 From stefanie elkins To Everyone:

Reacted to "Love that "seen/hear..." with



12:30:27 From Patty Webster To Everyone:

Terminology is so critical - to know what resonates. Love this

12:30:36 From Scott Brown To Everyone:

Great idea Kate! We're @ADVault_Inc on Twitter, and linkedin.com/company/advault-inc.

Thanks!

12:31:02 From stefanie elkins To Everyone:

Reacted to "We like to have a th..." with



12:33:59 From Kate DeBartolo (she/her) To Everyone:

https://theconversationproject.org/tcp-blog/how-stories-open-the-door-to-conversations/

12:35:23 From Nichole Aldrich To Everyone:

thank you for sharing, where is the full film available?

12:36:13 From Kate DeBartolo (she/her) To Everyone:

Movies are such a good ice breaker for conversations!

12:36:23 From stefanie elkins To Everyone:

Reacted to "Movies are such a go..." with 6



12:36:29 From Nichole Aldrich To Everyone:

thank you!

12:36:32 From Kate DeBartolo (she/her) To Everyone:

https://theconversationproject.org/wp-content/uploads/2019/04/When-the-lights-go-up.pdf (again, here's the tool we have if you're hosting a showing)

12:36:40 From Jessica Esterson To Everyone:

looking forward to seeing this film. thank you for turning your story into a powerful message to help others

12:36:44 From Scott Brown To Everyone:

The A|D Vault team has watched the movie — it's SPECTACULAR. We'll be promoting it!

12:38:34 From Corey To Everyone:

@Scott, Thanks for spreading the word about the film!

12:38:40 From Julie Resendes To Everyone:

Reacted to "Setting up a booth a..." with



12:39:17 From Eleanor Tanno To Everyone:

@Amanda Fierro - I am a physician and would be happy to help you with your panel if you still need help. www.advancedirectivemd.com Eleanor.tanno@gmail.com

12:39:18 From Scott Brown To Everyone:

@Corey, we loved it! I owe Elizabeth a follow-up email. :-)

12:40:09 From Julie Resendes To Everyone:

Reacted to "ECMC palliative care..." with 🐴



12:40:36 From Elizabeth Coplan To Everyone:

Elizabeth Coplan elizabethcoplan@gmail.com. Corey Kennard consultclk@gmail.com. Honoring Choices https://griefdialogues.com/honoring-choices-the-film/

12:41:00 From Charlene Berke To Everyone:

12:41:38 From Kate DeBartolo (she/her) To Everyone:

Reacted to "Elizabeth Coplan eli..." with

Love the combination of better language AND imagery

12:42:37 From Corey To Everyone:

@ Kate - Yes, these make such a meaningful Combination!

12:42:48 From Elizabeth Coplan To Everyone:

Reacted to "Elizabeth Coplan eli..." with



12:43:00 From Crystal Gwizdala (she/her) To Everyone:

Patient Priorities Care website: https://patientprioritiescare.org/

12:43:09 From Julie Resendes To Everyone:

Reacted to "Going around our law..." with 🐴

12:43:32 From Scott Brown To Everyone:

Reacted to "Patient Priorities C..." with



12:43:54 From Crystal Gwizdala (she/her) To Everyone:

Identifying My Health Priorities website: https://myhealthpriorities.org/

12:44:18 From Julie Resendes To Everyone:

Reacted to "coffee and conversa..." with 👍



12:45:04 From Julie Resendes To Everyone:

Reacted to "On site at two colle..." with 🐴

12:45:54 From Nichole Aldrich To Everyone:

Reacted to "Elizabeth Coplan eli..." with 💙



12:46:36 From Crystal Gwizdala (she/her) To Everyone:

Follow PPC on Twitter: https://twitter.com/PtPriorities

12:47:06 From Crystal Gwizdala (she/her) To Everyone:

Follow PPC on our new (and growing!) LinkedIn page:

https://www.linkedin.com/company/patient-priorities-care/

- 12:48:11 From BCHIP -Colleen Campbell To Everyone:
- 1. Are there any insurance companies who offer credit for advance directive in managed care
- 12:48:35 From BCHIP -Colleen Campbell To Everyone:
 - 2. How to get a large employer to offer wellness points in their programs?
- 12:49:29 From carla.sutter To Everyone:

Thank you for highlighting that this is about health care decisions and not always end of life decisions. Just posted a blog article from a young person's perspective that is at AzHDR.org (Articles and Guides)

12:49:33 From Lindsey Boldrin - ACP Facilitator, PeaceHealth To Everyone:

Thanks for sharing the LinkedIn info! I am using LinkedIn heavily to get the word out about ACP and my community ACP presentations/events. Please share LinkedIn contact info so I can follow/collaborate...

12:49:54 From Nichole Aldrich To Everyone:

Replying to "2. How to get a larg..."

I'd speak with human resources and benefits team.

12:50:28 From Lisa Simmons-Fields To Everyone:

We offer Wellness points for our Colleagues at Trinity Health.

12:50:38 From RuthAnn Craven, HANYS To Everyone:

There are two CPT codes you can bill for advance care planning conversations:

12:50:45 From BCHIP -Colleen Campbell To Everyone:

HR is prioriortizing annual dental care and immunizations at this time - will keep trying

12:50:45 From Kate DeBartolo (she/her) To Everyone:

I know Providence Health System had points in their employee system!

12:51:18 From Lisa Simmons-Fields To Everyone:

lisa.simmons-fields@trinity-health.org - happy to connect if people have question!

12:51:49 From Jessica Esterson To Everyone:

some info on billing that supports this are here, but this does keep changing! https://patientprioritiescare.org/billing-quality-metrics/

12:57:52 From stefanie elkins To Everyone:

Curious your thoughts - in my speaking/working with individuals they asking where there directive "should live". Of course in with having the conversation is just as vital. I share their team (agents, lawyer, and healthcare portal). Do you have any suggestions and/or Is there a national or ca based "place/registry/tool" where directive should live.

12:58:06 From Carolyn Kazdan To Everyone:

IPRO did the awareness campaign in partnership with Dr. Bomba and Excellus Blue Cross Blue Shield as part of a CMS special innovations project on Long Island. We did the billboards along railroad station platforms

12:58:37 From Lindsey Boldrin - ACP Facilitator, PeaceHealth To Everyone:

Whoohoo! Thanks for showing our "I've Got Mine" campaign! We have a huge display in the hall of one of our clinics with providers, employees, and community members and their Advance Directives!

12:59:48 From Eleanor Tanno To Everyone:

Thank you for this zoom call! I appreciate all the resources you shared.

12:59:56 From Jessica Esterson To Everyone:

we would also love for the person's priorities to live in the electronic medical records so it comes up at every visit. we've developed a template that practices, systems are adapting for their needs. but we're still working on how to get people to get their information to everyone involved in their care 13:00:10 From carla.sutter To Everyone:

Stefanie Elkins - I am not sure where you are, but in Arizona there is a state wide registry at AzHDR.org that healthcare providers across the state have access to and consumers can submit to. If you want to learn more please let me know and I can share more at Carla.sutter@contexture.org 13:00:22 From Kate DeBartolo (she/her) To Everyone:

Twitter and Facebook also have @NHDD accounts!

13:00:59 From Chris Brinneman (she/her) To Everyone:

Transparency in sharing resources is so helpful. Thank you!

13:01:07 From Billie Dodd To Everyone:

please register me bdodd@communityhospice.com

13:01:18 From Krissy Cronin To Everyone:

Please sign up for our newsletter here : http://forms.ihi.org/the-conversation-project-email-sign-up

13:01:23 From Lindsey Boldrin - ACP Facilitator, PeaceHealth To Everyone:

Thanks so much for the ideas and resources! I'd love to get the film and take it on a tour and accompany with documents + notary. Will start a monthly Coffee & Conversation group! Thanks everyone!

13:01:49 From Carolyn Kazdan To Everyone:

Love the Identifying My Health Priorities website!

13:01:49 From Lisa Simmons-Fields To Everyone:

Thank you, great information! Have to drop off.

13:02:01 From Jessica Esterson To Everyone:

Yes, didn't mention Patient Priorities Care meets the What Matters M!

13:02:04 From Dr. Kaishauna Guidry, MD, HMDC To Everyone:

Thank you

13:02:16 From Charlotte Friend To Everyone:

THANK YOU SO MUCH!!

13:02:19 From RuthAnn Craven, HANYS To Everyone:

Thank you! Great ideas and resources shared.

13:02:19 From Krissy Cronin To Everyone:

https://www.surveymonkey.com/r/Feb23call

13:02:19 From BCHIP -Colleen Campbell To Everyone:

Thank you - Great call 🙂



13:02:29 From amanda fierro To Everyone:

thank you for all you do!

13:02:35 From Ilysse Rimalovski To Everyone:

Thank you

13:02:36 From Tina S To Everyone:

Thank you for hosting!

13:02:42 From Nicole Casiano To Everyone:

Thank you for all you do!

13:02:45 From Katie Bisaha (NJHCQI) (She/Her) To Everyone:

Thank you everyone! Great call and excited for NHDD:)

13:02:46 From stefanie elkins To Everyone:

Super exciting!! Go everyone-thank you 🙏



13:02:51 From Sibyl Yau To Everyone:

Thank you, this was so informative!

13:02:54 From leidy Pimentel To Everyone:

Thank you 🙏



13:02:58 From Christina White To Everyone:

Thank you!

13:03:03 From Scott Brown To Everyone:

Thanks everyone!

13:03:04 From Crystal Gwizdala (she/her) To Everyone:

Thank you!

13:03:08 From M. Elaine Peck To Everyone:

thank you!

13:03:29 From Krissy Cronin To Everyone:

https://www.surveymonkey.com/r/Feb23call